



THE VILLAGE AT
AUGSBURG
A National Lutheran Community

Date: August 21, 2020
To: Augsburg AL & SNF Residents & Families
From: Cyndi Walters, Interim Executive Director
Subject: Path Forward Update

It is an exciting week at The Village at Augsburg. All skilled nursing residents who tested positive for COVID-19 have entered the recovery phase and our COVID-19 neighborhood and closed and being disinfected (we will maintain the area as a COVID-19 isolation neighborhood per regulations). Additionally, we received a call from the Baltimore County Department of Health who have taken us out of COVID-19 “outbreak” classification and given us the green light to apply for phase one of reopening.

You will notice, where we usually said COVID-19 or coronavirus update, we are transitioning to a new phrase: Path Forward. This has been such a difficult time for residents, families and our team here at the community and it is time for us to focus on what happens next. In conjunction with this, we have made changes to our website to reflect this new era. All updates can now be found at <https://www.thevillageataugsburg.org/pathforward>.

What will not change is our commitment to infection control and keeping Augsburg free of this virus. Our team members will continue to utilize all appropriate personal protective equipment, and social distancing will be maintained at all times.

Once we are approved to move forward with phase one of reopening, there will be many requirements to keep everyone safe. Many of you have asked about the in-person visitation that will be made available in phase one. While we are still fine-tuning the details, for outdoor visitation, our patios will be used for scheduled 30-minute visits, weather permitting. Per state regulations, visits require a team member to be present, appropriate social distancing, masks must be worn and temperature and symptom screenings will occur for all participants prior to the visit. Additionally, the resident is allowed a maximum number of two guests during the visit. As you can imagine, it will take time, collaboration and patience to work meet everyone’s requests. We know that everyone is anxious and excited to see one another; we thank you in advance for working with us. In preparation for visitation, we recommend you get tested for COVID-19. In Baltimore County, you can access information on free testing here: <https://www.baltimorecountymd.gov/News/COVID19/testing.html>.

MEMORANDUM

It's essential to understand that the Department of Health has also provided guidance that if our team members or residents experience any new cases between now and re-opening or after re-opening that we may be required to remain or return to our pre-Phase 1 restrictions.

Once again, we thank you for your patience during this time.