

Date: September 9, 2020
To: All Augsburg Residents and Families
From: Cyndi Walters, Interim Executive Director
Subject: Path Forward Community Update



THE VILLAGE AT
AUGSBURG
A National Lutheran Community

As of last week, all our neighborhoods at Augsburg (independent living, assisted living and skilled nursing) have entered phase one of reopening. This has allowed us to offer limited in-person activities for five or less residents, limited communal dining and outdoor visitation. Activities have included bowling, woodcraft, game shows, mind games, a variety of creative arts and exercise programs. We continue to offer very popular events, like Bingo, in the hallways so everyone can participate socially distanced and with masks. Next week we will be celebrating Grandparents Day all week – be sure to look for photos on our Facebook page: www.facebook.com/thevillageataugsburg.

I'm happy to share how much this has lifted the spirits of all residents and team members. After months of isolation, everyone is excited to see and spend time with their loved ones and each other. Our entire team is thrilled to have reached this point and to witness the joy it is bringing to residents.

Our independent living team continues to engage residents through socially-distanced programming which includes proper cleaning procedures before and after each activity. We have featured live music the courtyard and hallway entertainment. The team passed just because bags filled with special surprises. We have changed the delivery but not the commitment to our residents.

We have applied for phase two of reopening for assisted living and skilled nursing with the Department of Health. We do not have a timeline for their response, but are already thinking through our internal processes to ensure we safely do this. Phase two allows us to increase the number of group activity participants from five to 10. It also lets us bring back non-essential staff and contractors to our community, including the assisted living and skilled nursing hair salon technicians. We are still working on the details of this, and will share as we know more. We know this will be a welcomed addition by all.

As we look to our "new normal" in a post-COVID world, we are looking at operational procedures and making necessary changes. One of the areas we have altered our services in is with funeral guidelines. Pastor Ray has worked on a document outlining the ways we can assist with a funeral or memorial service. Those guidelines are attached to this message.

As always, we assure you we continue to follow all infection control guidelines put forth by CMS, the CDC and the local and state Departments of Health. Our first priority is keeping residents and team members healthy. Also, as a reminder, if we would have a positive COVID case within our building, we will need to revert back to pre-phase one protocols.

MEMORANDUM

To schedule an in-person visit with a loved one who resides in the health center, visit:

Assisted living: <https://www.signupgenius.com/go/assistedlivingcourtyard>

Skilled nursing: <https://www.signupgenius.com/go/tvaafamilysignup>

All our Path Forward updates can be found on our website at:

<https://www.thevillageataugsburg.org/pathforward>.

We remain grateful for your support and hope you are staying well.