

Date: September 16, 2020
To: All Augsburg Residents and Families
From: Cyndi Walters, Interim Executive Director
Subject: Path Forward Community Update



THE VILLAGE AT
AUGSBURG
A National Lutheran Community

I am happy to start this week's memo off with the news that The Village at Augsburg remains free from COVID-19. Skilled nursing, assisted living and independent living have all moved into phase two of reopening. This simply allows us to increase group activity participants to 10 individuals for assisted living and skilled nursing (of course, all socially distanced and masked). We continue to pursue reopening of the salon for skilled nursing and assisted living, and will provide that information as soon as it becomes available.

I am also very excited to announce we have hired a new Executive Director. Andrew Byrd will join The Village at Augsburg on October 5. Andrew joins us from a community in Lewes, Delaware and has a passion for improving the service experience for residents, families and team members. We have already been impressed with his commitment to this community. Knowing team members have been under tremendous amounts of stress with the COVID-19 pandemic, he arranged for a video greeting from the Baltimore Ravens Robert Griffin III. We invite you to view this greeting and read more about Andrew's background here: <https://www.thevillageataugsburg.org/ExecutiveDirector>.

In one of our prior communications, we mentioned we have been able to secure a Clorox cleaning machine. Our machine has arrived and we have started using it. The machine kills 99.9% of bacteria and viruses in five seconds, safely disinfects and sanitizes food service areas, and can be used near any surface, including electronics.

We have also secured COVID-19 rapid test machines. According to the state regulations, we can use these machines when Augsburg is not considered in outbreak status to test team members, new residents, and anyone who begins to exhibit symptoms. We expect it will take a few weeks to train a group of team members on using the machines before fully implementing.

To schedule an in-person visit with a loved one in the health center, visit:
Assisted living: <https://www.signupgenius.com/go/assistedlivingcourtyard>
Skilled nursing: <https://www.signupgenius.com/go/tvaafamilysignup>

All our Path Forward updates can be found on our website at:
<https://www.thevillageataugsburg.org/pathforward>.

We remain grateful for your support and hope you are staying well.

MEMORANDUM