

Date: October 28, 2020  
To: Assisted Living Residents and Families  
From: Andy Braid, AL Manager  
Cathy Sayers, AL Manager  
Subject: Assisted Living Path Forward Update



THE VILLAGE AT  
**AUGSBURG**  
A National Lutheran Community

We made it! We have received clearance from the Baltimore County Department of Health that we may open indoor visitation for assisted living residents and families! We are putting some final touches on our logistical plans, but will begin indoor visits on Friday, October 30.

Visits for assisted living residents will be offered:

Mondays from 10 a.m. – 3 p.m.  
Wednesdays from 10 a.m. – Noon  
Fridays from 9 a.m. – Noon

All visits will be held in the old chapel, which allows for four families at a time, socially distanced. Upon arrival, you may park directly in front of the old chapel and enter from the ramp entrance.

As with our outdoor visits, there are a variety of guidelines that must be followed by all participants to continue to safeguard our community.

- All sign-ups will be taken through SignUpGenius only (link below).
- In an effort to schedule as many visits as possible, families are asked to only schedule **ONE** indoor or outdoor visit for their loved one per week. If a second visit is scheduled, it will be cancelled until we can ensure that each resident has been offered a visit
- A maximum number of two guests are permitted to attend the indoor visits
- To participate in the visit, each guest must bring a face mask to wear, agree to a temperature check and symptom screening and provide an acknowledgment to the community's visitation guidelines
- Worn properly, face masks should be attached to both ears and fully cover both the nose and mouth
- If you are experiencing symptoms of COVID-19 or any other illness, please reschedule your visit to a different day
- All visitors will be required to use the provided hand sanitizer prior to entering the visitation area
- All indoor visits will be no longer than 20 minutes, recognizing that many residents may not have the endurance to sustain a longer period of time
- Arrive to the visitation area no more than a few minutes before your visit but allow time to get through the screening process at our main entrance
- Be prepared to accomplish your visit within 20 minutes so that our Environmental Services team can disinfect the visitation area prior to the next visit

# MEMORANDUM

- Please do not bring anything to the visitation site. This includes drinks, items for your loved one, food, etc.
- Please remain at least six feet away from your loved one, other visitors and team members at all times

You'll also find a complete list of our Indoor Visitor Guidelines and a FAQ document attached. We appreciate everyone's commitment to observing all guidelines so that we may continue to keep our residents and team members healthy and keep our community open for indoor visits. We do have to be prepared that if we have positive cases of COVID-19 that the Department of Health may provide guidance to revert to tighter restrictions.

You may schedule a visit here: <https://www.signupgenius.com/go/assistedlivingindoor>

As always, all our updates and documents can be found online at [www.thevillageataugsburg.org/pathforward](http://www.thevillageataugsburg.org/pathforward).

We look forward to seeing you soon!