

Date: September 23, 2020
To: All Augsburg Residents and Families
From: Cyndi Walters, Interim Executive Director
Subject: Path Forward Community Update



THE VILLAGE AT
AUGSBURG
A National Lutheran Community

I would like to start this week's memo with the continued good news that The Village at Augsburg remains free from COVID-19. Our assisted living and skilled nursing neighborhoods will be applying for phase 3 of reopening on Friday. Once approved, we will be able to offer indoor visitation. There are many details to work out in order to meet the Center for Medicare and Medicaid's criteria, and we will share more of that soon. Our team is working in conjunction with National Lutheran's Clinical Services Director to ensure we can take all the necessary precautions to keep residents, team members and families healthy and protected from COVID-19, as this remains our highest priority. As always, we appreciate your patience as we work these details out, and your cooperation in following all the guidelines put forth.

In news not related to COVID-19, yesterday we learned that Andrew Byrd did not meet National Lutheran's qualifications for Executive Director and will not be able to join our team. While this news is disappointing, we are proud of the high standards we maintain in our hiring process. However, we know there are many highly qualified candidates, and we are actively searching to fill this position. In the meantime, I will continue to serve as Interim Executive Director. We also continue to have team members from NLCS on-site assisting with COVID-19 testing and ensuring the clinical team has all the up-to-date information on infection control.

We have officially welcomed our new Philanthropy Director, Steven Slocum. In the coming weeks, we will have opportunities for residents to meet Steven and spend some one-on-one time with him to ask questions and share comments.

Our ConnectedLiving team continues to adjust programming to offer engaging activities to all residents while continuing to keep them safe. In independent living, residents are looking forward to a hot apple cider café next week, as well as a concert from pianist Charlie Borcharding.

For skilled nursing and assisted living residents, October is a favorite month. Skilled nursing will be preparing for a Halloween celebration. ConnectedLiving will assist residents in making costumes, and team members will be dressed for a costume parade on October 30. We will also be celebrating the birthdays of famous individuals including Mahalia Jackson, Picasso and Buster Keaton. In assisted living, residents will also enjoy an apple cider social, a Halloween Happy Hour and a pumpkin carving event.

MEMORANDUM

We are all excited Augsburg is moving forward and life has become a little more normal for us. It is exciting to see residents engaged with their families and each other. It has lifted all of our spirits.

We will have more information available on phase three next week. In the meantime, if you would like to schedule an in-person visit with a loved one in the health center, visit:

Assisted living: <https://www.signupgenius.com/go/assistedlivingcourtyard>

Skilled nursing: <https://www.signupgenius.com/go/tvaafamilysignup>

All our Path Forward updates can be found on our website at:

<https://www.thevillageataugsburg.org/pathforward>.

We remain grateful for your support and hope you are staying well.