

Date: October 13, 2020
To: All Augsburg Residents, Families and Team Members
From: Cyndi Walters, Interim Executive Director
Subject: Path Forward Community Update



THE VILLAGE AT
AUGSBURG
A National Lutheran Community

This morning we learned an assisted living resident who passed away at the hospital was positive for COVID-19. We are saddened by this news and our prayers are with the resident's loved ones.

We immediately reverted the assisted living neighborhood back to outbreak status, per guidelines from the Baltimore County Department of Health, which says if we have one positive case in a resident or team member, we are considered in outbreak status. Due to where we were at in the reopening process, we determined it was best to test all assisted living residents, which we are completing today and having the lab pick up in the morning. As we receive results back, we will alert the residents and families individually, as well as release an updated memo.

Our team members have used PPE throughout the entire pandemic. The Department of Health has allowed us to use surgical masks while we were in reopening phases, but last week we reverted back to KN95 masks after the positive team member case in the skilled nursing neighborhood. We are also using goggles, gloves and gowns and disinfecting at least every four hours and as needed. Additionally, we are limiting access to assisted living areas for essential team members only.

Residents will continue to be symptom screened, which we have done since the start of the pandemic. Currently, none of the assisted living residents are showing symptoms of COVID-19. Residents will quarantine in their rooms for at least the next two weeks. We will have to pause in-person visitation and communal dining, close the salon and activities will take place in the resident rooms. Until we can begin the reopening process, we will have to schedule virtual visits.

Some assisted living residents may require additional measures to protect them from the virus, especially if they have a dementia diagnosis and tend to wander. In these cases, both residents and their loved ones will be contacted by the care team.

We know this is a disappointing set back. As cases continue to rise throughout the country, we are doing everything we can to keep all residents and team members healthy, this has been and always will be our number one priority.

All our updates can be found online at www.thevillageataugsburg.org/pathforward. You may schedule a virtual visit for assisted living here: <https://www.signupgenius.com/go/9040c44adad28abf85-assisted4>. We appreciate all the prayers and well wishes during this time.

MEMORANDUM