



THE VILLAGE AT
AUGSBURG
A National Lutheran Community

Date: September 23, 2021
To: Augsburg SNF and AL Residents and Families
From: John Ottena, Healthcare Administrator
Subject: Path Forward Community Update

One of the greatest challenges of the COVID-19 pandemic was having to restrict visitation. It has brought residents and our team members so much joy having you all back in our building and reengaged in the day-to-day happenings in our community.

I know there are many requirements in order to keep COVID-19 out of the community. I am reaching out today as a reminder of another responsibility not in relation to COVID-19.

As you all know, we care for many individuals who are living with cognitive challenges. Our duty is to keep all residents as safe as possible. Many times when individuals have cognitive challenges, a byproduct is the tendency to wander. We ask that each of you remember while you are visiting and traveling throughout the building, to be mindful of this. Some doors and elevators are locked so that we can ensure residents are kept safely within their neighborhood. In order to assist us, each of you can:

- Ensure you are not holding doors or elevators open for residents in the health center
- Ensuring doors have closed behind you
- Alerting an Augsburg team member if you notice a resident trying to leave their neighborhood without a team member or family member accompanying them

We are so thankful for your continued support and cooperation.

All COVID-19 updates may be found online at <https://www.thevillageataugsburg.org/covid-19-updates/>.

MEMORANDUM