

Date: October 22, 2021
To: Augsburg SNF Residents and Families
From: John Ottena, Healthcare
Administrator
Subject: Path Forward Community Update



THE VILLAGE AT
AUGSBURG
A National Lutheran Community

I would like to start this message out with saying how thankful everyone at Augsburg is that we have not had an outbreak of COVID-19 since our last message. Our commitment remains keeping residents safe and healthy, and keeping the building free from COVID-19. Though the positivity rate is significantly dropping throughout Maryland, we've all learned the virus is unpredictable and that can quickly change.

We have noticed over the past weeks, visitors to our building are slowly becoming more relaxed when it comes to COVID safety protocols. The below guidelines are a reminder of what each visitor is expected to do when in our building to protect the safety of residents.

- When you arrive for visitation, you will be asked to complete a screening questionnaire and have your temperature checked. If the concierge has any concerns regarding answers or your temperature is above 99 degrees, you will be asked to return a different day.
- Masks are required for throughout the building for all guests, regardless of vaccination status. Once you have arrived in your loved ones room, if you are vaccinated **and** your loved one is vaccinated, you may remove your mask. When you leave your loved ones room, you must put your mask on again. If you do not have a mask with you, the concierge will provide you with one.
- After you are finished at the front desk, please proceed directly to your loved ones room.
- Please remain at least six feet from our team members, other guests and other residents.
- Please utilize the hand sanitizer stations throughout the building.
- Most importantly, if you are feeling even the least bit under the weather, do not visit until you are feeling well.

It is also important to remember that if we have even one case of COVID, the Health Department shuts down visitation for at least two weeks. I appreciate your cooperation in recommitting to our safety guidelines and doing your part to keep COVID out of our community.

All COVID-19 updates may be found online at <https://www.thevillageataugsburg.org/covid-19-updates/>.

MEMORANDUM